



September 8, 2015

Mr. Michael Guzinski
Town Administrator
Town of Douglas
29 Depot Street
Douglas, MA 01516

Dear Mr. Guzinski:

Charter's video lineup is continually evolving to meet the changing needs of its customers. Last fall we increased our total high-definition lineup, boosted our video on demand offering and increased our broadband speeds following our move to an All Digital platform.

From time-to-time Charter makes adjustments to its channel lineup designed to enhance and improve our video product. Effective October 1, 2015, we will be adding the following programming services to the channel line-up Charter offers in your community.

- The NBC Universo HD will be added to Channel 859 and will be included in the Latino View Tier and Digital Tier 1.
- BabyFirstTV, with Spanish audio, will be added to Channel 223 on the Latino View Tier.

Customers with questions are encouraged to call **1-888-GET CHARTER**. To review the complete channel lineup visit: www.charter.com/channellineup. I can be reached at 774-243-9735 or via email at Tom.Cohan@charter.com.

Sincerely,

Thomas P. Cohan
Director of Government Affairs