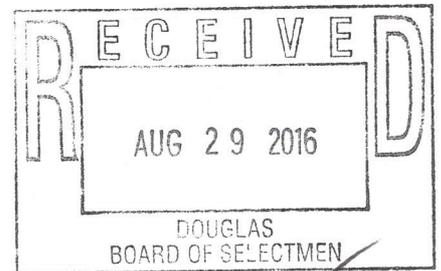


August 25, 2016

Mr. Michael Guzinski
Town Administrator
Town of Douglas
29 Depot Street
Douglas, MA 01516



Dear Local Franchise Authority:

This letter is to inform you of a new addition to our channel line-up taking effect on or after September 27, 2016.

The following new Arts oriented channels will be added to the Charter Spectrum channel line-up:

| <u>Programming Service</u> | <u>Channel</u> |
|----------------------------|----------------|
| Ovation | 175 |
| Ovation (HD) | 829 |

Charter Communications customers in your community are already receiving information regarding this new addition.

If you have any questions, please do not hesitate to contact me at 774-243-9735 or via email at Tom.Cohan@charter.com.

Sincerely,

Thomas P. Cohan
Director, Government Affairs