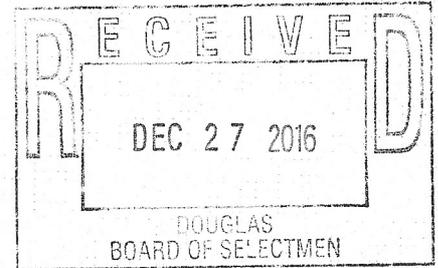




December 21, 2016

Mr. Michael Guzinski
Town Administrator
Town of Douglas
29 Depot Street
Douglas, MA 01516



cc: Cable ✓

Dear Mr. Guzinski,

This letter is to inform you of some changes to Charter's line-up taking effect on or after January 1, 2017. Charter's video lineup is continually evolving to meet the changing needs of its customers, and from time-to-time Charter makes adjustments to its channel lineup designed to enhance and improve our video product.

- WHDH (formerly NBC) will become an independent station. Charter will continue to carry WHDH on Channel 7 in SD; WHDH-HD will move from Channel 787 to Channel 777.
- WBTS-NBC, a new NBC owned and operation station, will launch on Channel 10 in SD, and on Channel 787 in HD.
- WNEU 3-Exitos TV will launch on Channel 186 in SD.
- WJAR-NBC will move from Channel 10 to Channel 93 in SD.

Customers with questions are encouraged to call **1-888-GET CHARTER**. Should you need my assistance or have any questions related to this change, please do not hesitate to contact me at 774-243-9735 or via email at Tom.Cohan@charter.com.

Sincerely,

Thomas P. Cohan
Director of Government Affairs